

REGISTAN RUGS LTD

101 Oxford Street East ~ London, ON ~ 519-657-2723

Wednesday February 3rd, 2016

Dear Mike,

As you are well aware that we wrapped up our GOB sale on 31st January, 2016. I would like to offer the following congratulatory points.

- 1) From my first meeting with you in July, 2016, your approach to the whole project was very professional and empathetic.
- 2) The preparation for the sale, by your staff was done efficiently, cost effectively, while keeping me involved at every step.
- 3) The conduct of your staff, throughout the 17 week long sale was very professional. They learned the product very quickly and were tremendous people on the floor.
- 4) I thank you and your staff for their wonderful conduct, even though sometimes very trying circumstances had cropped up on the sales floor.
- 5) You and Neil were very accurate in your projections that is commendable.
- 6) Last but not the least, I am indebted to Neil and Laurie for being there un till the end, running the business like their own and above all keeping me stress free. As I said to both of them, that, had I found them 5 years ago, this would not be a GOB sale, and it would be a grand opening sale for another store under our banner. The casual worker Mike was absolutely sterling!

We should meet in not too distant a future to raise a cheer for the very successful GOB sale.

Sincerely,

Vinay Bhatnagar
President
Registan Rugs Ltd.
Cell: [226-700-5239](tel:226-700-5239)